Network Notification

Notification Date: March 31, 2017
To: **OH Medicaid; OH MyCare; All Marketplace and All Medicare Advantage Health Partners**
From: **CareSource®**
Subject: **Cite AutoAuth – Inpatient PA Requests**

CareSource is excited to announce additional inpatient prior authorization (PA) requests types can now be processed through **Cite AutoAuth**. You will continue to initiate your authorization requests through the provider portal just like you do today; however, the Cite AutoAuth module now makes it easier and quicker for you to document requests and to obtain approvals.

Benefits include:
- No initial phone call, email or fax is necessary
- Ability to upload clinical information to support request for authorization
- Immediate approval or pend status of an authorization

What should I do now?

Continue to use the provider portal to submit your PA requests. If you haven't used the portal yet, we encourage you to start now!

Need some refresher training? Go to **CareSource.com.** Under **Provider Resources,** click **Provider Portal.** Log into the portal and select **Prior Authorization.** Here you will

If you have additional questions, please reach out to your CareSource Health Partner.

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