

Network Notification

Notice Date: January 13, 2020
To: CareSource Providers
From: CareSource
Subject: Provider Payment Migration Complete
Effective Date: January 11, 2020

ulting in payment issuance.

ect to your bank's processing requirements, which may take one to
sit is reflected in your account.

uld like to change your payment preference or GO GREEN! and
available payment options with ECHO:

EFT) – EFT is a fast and reliable method to receive payments and
CareSource. In order to register for CareSource payments and

Frequently Asked Questions

Effective **Jan. 11, 2020** CareSource partnered with ECHO Health, Inc. (ECHO), to deliver provider payments. We understand that this transition impacts your business practices, so we have put together some frequently asked questions to help you understand the transition to ECHO.

Why am I receiving this letter?

CareSource has transitioned our provider payment partner from InstaMed to ECHO. This transition allows CareSource to offer faster and more frequent provider payments. Also, this transition offers a new electronic payment option for providers via Virtual Card Payment (VCP), which is similar to credit card payment processing.

Who is ECHO?

ECHO is a leading provider of electronic solutions for payments to health care providers. ECHO consolidates individual provider and vendor payments into a single ERISA- and HIPAA-compliant format, remits electronic payments and provides explanation of provider payment details to providers.

What are the payment methods available through ECHO?

What are the advantages of Virtual Card Payment (QuicRemit)?