



Georgia Pathways to Coverage

Provider Frequently Asked Questions

Program Overview

Q. What is Pathways?

A. Georgia Pathways to Coverage™, or Pathways, is a new program to help low-income Georgians qualify for Medicaid who otherwise would not qualify for traditional Medicaid.

Q. When can potential members apply for the program?

A. Georgia residents can apply for the program starting on July 1, 2023. Individuals can apply on or after that date. Coverage will start on the 1st of the month after an individual gets approved. If you apply in July and get approved in August, your coverage will start September 1.

Q. How does the Georgia Pathways to Coverage Program impact Katie Beckett?

A. Katie Beckett is not impacted by the Georgia Pathways to Coverage Program.

Provider Participation

Q. Do providers need a different contract to accept Georgia Pathways to Coverage members?

A.

- By mail to your local DFCS office.
- By phone at 1-877-423-4746 or 711 for those who are deaf, hard of hearing, deaf-blind or have difficulty speaking.

Q. Who is eligible to apply for this program?

A. To be eligible for Pathways, an individual must:

- Be a Georgia resident
- Be a U.S. citizen or legally residing non-citizen
- Be between 19 and 64 years of age
- Have a household income of up to 100% of the Federal Poverty Level
- Prove that you are doing at least 80 hours of qualifying activities per month
- Not qualify for any other type of Medicaid
- Not be incarcerated

Q. What is the income threshold to qualify for Georgia Pathways to Coverage?

A. In order to qualify for Georgia Pathways to Coverage, an individual must have an income up to 100% of the FPL. Income is calculated using the Modified Adjusted Gross Income (MAGI) methodology, which is currently used in the State to determine other classes of Medicaid. Dollar amounts for the federal poverty level are updated annually and available [here](#).

An individual must provide documentation for verification of income at the time of application in order to determine if the individual meets the financial eligibility requirements for Georgia Pathways to Coverage.

Income verification will be determined prior to enrollment by the State's eligibility system and is not determined by CareSource.

Q. When does Pathways coverage begin?

A. Coverage in Georgia Pathways to Coverage and the member's CMO enrollment is prospective only and begins the first day of the month following the determination of eligibility. For example, if a member is determined eligible on July 20, 2023, the effective date of coverages begins August 1, 2023.

Q. Can a member be retroactively covered for Georgia Pathways to Coverage?

A. No retroactive coverage or assistance in paying prior months' medical bills will be provided to individuals enrolling in Georgia Pathways to Coverage. There are limited circumstances in which retroactive coverage is allowable, once a member is already enrolled in Georgia Pathways to Coverage.

If a member appeals an adverse action, requests a hearing, and requests a continuation of benefits, retroactive coverage will be allowable via a manual override through the Gateway Worker Portal.

Q. How will GMMIS show a member's eligibility?

A. Members will only show as active or inactive. In terms of suspension and termination, that will look the same in GAMMIS. Members who fail to meet qualifying activities requirements will be described as "inactive."

Qualifying Activities

Q. What counts as a qualifying activity?

A. Qualifying activities include:

Q. What happens if a member is unable to complete all their hours?

A. Members can request up to 120 Good Cause Exception hours the same way they report their Qualifying Activities each month including:

- **Online at gateway.ga.gov**
- In-person at your local Division of Family & Children Services (DFCS) office. To find the location and business hours for a DFCS office, visit: dfcs.ga.gov/locations.
- By mail to your local DFCS office.
- By phone at 1-877-y (nsG ()1(t)2JTeac),3otativ6 (oehe l)6 (oceac),3g 801.5 0

A. No, Pathways members should be treated the same as any other Medicaid member

Qualifying

| Qualifying Activity | Verification Source |
|---------------------|---|
| | <ul style="list-style-type: none"><li data-bbox="630 218 1427 323">• Enrollment letter dated within four weeks of Georgia Pathways to Coverage application submission by the individual<li data-bbox="630 331 1427 399">• Current active client status through GVRA interface (if available) |

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