



## AT CARESOURCE, WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource.

### HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

### FIND OUR POLICIES ONLINE

To access all CareSource policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

# POLICY UPDATES

| POLICY NAME & NUMBER   | POLICY TYPE    | EFFECTIVE DATE | PLAN              | PRIOR AUTHORIZATION IMPACT? |
|--|----------------|----------------|-------------------|-----------------------------|
| <a href="#">Transcutaneous Electrical Nerve Stimulators (TENS) PY-1387</a> | REIMBURSEMENT  | FEB. 1, 2023   | MARKETPLACE PLANS | REVISION                    |
| <a href="#">Overpayment Recovery PY-1393</a>                               | REIMBURSEMENT  | FEB. 1, 2023   | MARKETPLACE PLANS | REVISION                    |
| <a href="#">Pass-Through Billing AD-1249</a>                               | ADMINISTRATIVE | FEB. 1, 2023   | MARKETPLACE PLANS | REVISION                    |
| <a href="#">Gender Affirming Surgery MM-1318</a>                           | MEDICAL        | FEB. 1, 2023   | MARKETPLACE PLANS | REVISION                    |

# POLICY UPDATES

| POLICY NAME & NUMBER                                     | POLICY TYPE    | EFFECTIVE DATE | PLAN              | PRIOR AUTHORIZATION IMPACT? |
|--|----------------|----------------|-------------------|-----------------------------|
| <a href="#">Breast Reconstruction Surgery</a><br>MM-1360 | MEDICAL        | FEB. 1, 2023   | MARKETPLACE PLANS | REVISION                    |
| <a href="#">Mechanical Stretching Devices</a><br>MM-1382 | MEDICAL        | FEB. 1, 2023   | MARKETPLACE PLANS | NEW POLICY                  |
| <a href="#">Impacted Cerumen Removal</a><br>AD-1253      | ADMINISTRATIVE | FEB. 1, 2023   | MARKETPLACE PLANS | NEW POLICY                  |
| <a href="#">Continuity of Care</a><br>AD-1258            | ADMINISTRATIVE | FEB. 1, 2023   | MARKETPLACE PLANS | NEW POLICY                  |

# POLICY UPDATES

| POLICY NAME & NUMBER                         | POLICY TYPE    | EFFECTIVE DATE | PLAN | PRIOR AUTHORIZATION IMPACT? |
|--|----------------|----------------|------|-----------------------------|
| <a href="#">Overpayment Recovery PY-1394</a> | REIMBURSEMENT  | FEB. 1, 2023   | DSNP | NEW POLICY                  |
| <a href="#">Pass-Through Billing AD-1268</a> | ADMINISTRATIVE | FEB. 1, 2023   | DSNP | NEW POLICY                  |