

Network Notification

Notice Date: April 6, 2020
To: Ohio MyCare Providers
From: CareSource
Subject: COVID-19: Temporary Telehealth Services
Effective Date: Dual-Benefit Eligible – March 6, 2020
Medicaid Only MyCare Members – March 9, 2020

Please note: CareSource is monitoring all guidance related COVID-19. This communication is an update on the [COVID-19: Temporary Telehealth Services](#) network notification dated 03/27/2020. CareSource will communicate updates aligned with state guidance as it is released. Please check back regularly for updated info. (or)5 5.04 5m 36 (od26.6 [B 0)-2 (Oaa/le6w2 -0 0 1)-6.6 (e on1 0 0 BT 1 0 w T*1 (S)0

until further notice or the claim could deny. Currently, CBHCs may bill and be reimbursed for expanded Behavioral Health services rendered via Telehealth without the GT modifier.

Effective March 9, 2020, all other claims including Physical Therapy, Occupational Therapy & Speech Therapy claims will be processed in accordance to the ODM [Appendix to Rule 5160-1-21](#).

- x Providers may begin immediately submitting claims for all additional services that are now eligible to be rendered via Telehealth due to the temporary emergency expansion, including therapy services, with dates of services on or after March 9, 2020, with Modifier GT and Place of Service 02: Telehealth and CareSource will pend the claims until system functionality supports the additional services to be billed via Telehealth.

Importance

Given that COVID-19 is a communicable disease, CareSource members are encouraged to utilize telehealth services when available.

PLEASE NOTE: CareSource e