



Network Notification

Notice Date: May 2, 2019
To: Indiana Exchange Providers
From: CareSource
Subject: Retrospective Authorizations for Advanced Life Support (ALS)
Effective Date: June 15, 2019

Summary

If it is appropriate, the definition of ALS trip may be found within Indiana Administrative Code

Indiana Code (IC) 16-18-2-7 and the Indiana Emergency Medical Services Commission (EMSC)

836 1-1-1, ALS care is:

provided in one of the following settings:

at the scene of an accident, act of terrorism, or illness

during transport

at a hospital

provided by a paramedic or an advanced emergency medical technician

care more advanced than the care usually provided by an emergency medical technician

and include any of the following acts of care:

cardioresuscitation

endotracheal intubation

intravenous injection of appropriate medications

electrocardiogram interpretation

emergency management of trauma and illness

Services are subject to the following transportation guidelines and limitations:

Ambulance: A licensed ambulance service that is designed, equipped, and used only to

transport a covered person with a sickness or injury, provided it is staffed by emergency medical

technicians, paramedics, or other certified first responders

Vanette: Not an ambulance regardless of whether it meets certain criteria set above.

Therefore, please submit your retrospective authorization request using the prior authorization form

CareSource.com > Providers > Tools & Resources > [Forms](#)

844-432-8924.

_____. You can fax the form to 844-

Importance

Submitting a retrospective authorization for ALS services will help ensure you receive payment for ALS services. Failure to submit a retrospective authorization for ALS services may result in a claim denial.

Questions?

Please call Provider Services at **1-866-286-9949** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time).

IN-EXCP-0136