



Network Notification

Good news – increase the frequency of payment

Offer more options for electronic payment
Enhance your overall payment experience
GO GREEN!

Recent feedback from our provider network indicated that faster reimbursement and more efficient payment reconciliation are high priorities. CareSource is excited to demonstrate our support of these priorities through our partnership with ECHO.

1.

– EFT is a fast and reliable method to receive payments and is the preferred method for CareSource. In order to register for CareSource payments and choose EFT as your payment preference, visit [ECHO's registration page](#)

_____.

ECHO provider portal account credentials or Tax Identification Number (TIN).

An ECHO draft number and draft amount. You may use any ECHO draft number and corresponding draft amount to authenticate your registration.

If you are not already registered with ECHO, please have the following information available to expedite registration:

Your CareSource Provider ID

Your bank routing number and bank account number

When signing up without a previous payment from ECHO, select “Enroll using Enrollment Code.” Enter your CareSource Provider ID as your Enrollment Code.

2.

– Standard credit card processing and transaction fees apply. Fees are based on your credit card processor’s fees and your current banking rates. ECHO does not charge any additional fee for processing.

For each payment transaction, a credit card number unique to that payment transaction is sent either by secure fax, or by mail.

Processing these payments is similar to accepting and entering patient payments via credit card into your payment system.

3. – If your office would prefer to receive check payments, please call ECHO Support at 1-888-485-6233.

For the security of your personal information,

If you do not proactively register with ECHO for EFT payments from CareSource, your payment method will default to QuicRemit Virtual Card Payment (VCP) or paper check.

We appreciate your support as we transition provider payment processing from InstaMed to ECHO. We have enclosed a set of Frequently Asked Questions (FAQs) for your reference. We look forward to working with you to deliver a positive experience for you and your patients. If you have questions regarding this transition, please call ECHO Support at 1-888-485-6233.

Sincerely,

CareSource

Enclosure

