

**Notice Date:** July 16, 2024  
**To:** Indiana Medicaid and Marketplace Providers  
**From:** CareSource  
**Subject:** Cotiviti Medical Records Reminder

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**Summary**

As a reminder, CareSource has a partnership with Cotiviti, Inc for periodic post payment reviews of paid medical claims.

**Impact**

We have had some providers not responding to the requests for medical records. We are recouping payments made on selected claims if records are not provided following a second request for the records.

**Questions**

Please contact Health Partner Services Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET).

Medicaid: **1-844-607-2831**  
Marketplace: **1-833-230-2101**

IN-Multi-P-2997381; Issued Date: 07/11/2024

OMPP Approved: 07/10/2024