



ADMINISTRATIVE POLICY STATEMENT GEORGIA MEDICAID

Policy Name		Policy Number	Date Effective
Lost, Stolen, Damaged, Vacation and School Supply of Medication		PAD-0090-GA-MCD	01-22-2022
Policy Type			
Medical	ADMINISTRATIVE	Pharmacy	Reimbursement

Administrative Policy Statements prepared by CSMG Co. and its affiliates (including CareSource) are derived from literature based on and supported by clinical guidelines, nationally recognized utilization and technology assessment guidelines, other medical management industry standards, and published MCO clinical policy guidelines. Medically necessary services include, but are not limited to, those health care services or supplies that are proper and necessary for the diagnosis or treatment of disease, illness, or injury and without which the patient can be expected to suffer prolonged, increased or new morbidity, impairment of function, dysfunction of a body organ or part, or significant pain and discomfort. These services meet the standards of good medical practice in the local area, are the lowest cost alternative, and are not provided mainly for the convenience of the member or provider. Medically necessary services also include those services defined in any Evidence of Coverage documents, Medical Policy Statements, Provider Manuals, Member Handbooks, and/or other policies and procedures.

Administrative Policy Statements prepared by CSMG Co. and its affiliates (including CareSource) do not ensure an authorization or payment of services. Please refer to the plan contract (often referred to as the Evidence of Coverage) for the service(s) referenced in the Administrative Policy Statement. If there is a conflict between the Administrative Policy Statement and the plan contract (i.e.

A. Subject

Early refills override requests due to reports of additional medication needed beyond initial dispensing.

B. Background

This policy serves as guidance for CareSource operations team member processing of member and pharmacy requests for an override for an early refill resulting from:

- Lost medication
- Stolen medication
- Damage
- Vacation
- Separate supply for school or daycare

C. Definitions

- I. Early Refill - Additional medication that is requested following an earlier-dispensed medication request but sooner than allowed by the member's coverage benefits
- II. Override - Authorization for early refill

D. Policy

- I. CareSource will provide a one-time early refill override, per medication and strength per rolling year for members presenting with these situations: (a) Lost medication (b) Stolen medication (c) Damage (II provide a one



