

Notice Date: June 3, 2022
To: CareSource Providers
From: CareSource
Subject: Upload Claim Submissions Seamlessly in Provider Portal

Summary

Rather than submit paper claims via mail, providers can upload UB04 and HCFA claims using the new feature in the Provider Portal on the CareSource website. This feature offers a great deal of advantages for providers and makes submitting claims easier than ever.

Impact

Submitting claims through the Provider Portal offers the following benefits:

- x Ability to upload completed paper claims for processing.
- x Faster claim processing and claim status.
- x Reduced Administrative costs.
- x Reduced probability of errors or missing information.
- x Minimal staff training or cost.

You can access the CareSource Provider Portal at CareSource.com > Login > [Provider Portal](#). Simply enter your username and password (if already a registered user) or submit your information to become a registered user.

Providers still have the option to send claims electronically with a clearinghouse, as well as set up electronic funds transfer (EFT) for payment. More information can be found in the [Provider manual](#).

If you have questions or would like to know more Provider Portal claims submission, please contact Provider Services at the following:

DSNP - 1-833-230-2176
Ohio Medicaid & MyCare - 1-800-488-0134
Ohio MA - 1-844-679-7865
Georgia Marketplace - 1-833-230-2155
Indiana Marketplace - 1-866-286-9949
Kentucky Marketplace - 1-855-852-5558
Ohio Marketplace - 1-800-488-0134
West Virginia Marketplace - 1-855-202-1091

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