Notice Date:	January 5, 2023
To:	Ohio Medicaid Providers
From:	CareSource
Subject:	Next Generation December 1 Launch Training and Resources - UPDATE

This notification is an update to the notification posted on Nov. 1, 2022. This update clarifies the effective date. Updated information is indicated in red.

Important! The Ohio Department of Medicaid (ODM) Next Generation Managed Care staggered implementation timeline slated for Stage 3a was for a Dec.1, 2022 go-live. ODM has made the decision to delay the go-live of Stage 3a [Next Generation managed care plans and implementation of the new Electronic Data Interchange (EDI)] until Feb. 1, 2023.

At a later date, ODM will launch Stage 3b, which includes Ohio Medicaid Enterprise System (OMED) modules to provide streamlined process for claims, prior authorizations, and other administrative tasks for providers. Please continue to utilize your existing processes to submit claims and prior authorization until Feb. 1, 2023 if you use EDI to submit claims, or until Stage 3b is implemented.

Please note: Dates are driven by ODM and are subject to change. Please see ODMs communication regarding the timelines and visit the ODM site for any updates.

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macy Bneft Manager (PBM)are still available here.

PNM Training and Learning Management System
Provider Network Management (PNM) training sessions began on October 24 in preparation for exciting changes coming when Stage 3b is implemented. Registration is available now in the Learning Management System (LMS), Absorb. The October training schedule can be found here.

If you do not have an account in the LMS, it's important that you create one to ensure you have access to all training sessions, answer forms, and PNM resources. Access the job aid and follow the steps to create your account and register for training.

Training module topics include the following:

Self-service Hospice.
Fee-for-service and Managed Care Claims Submission (Dental, Institutional, and Professional).
Fee-for-service and Managed Care Prior Authorization Submission.
Fee-for-service and Managed Care Eligibility Inquiry.
Fee-for-service and Managed Care Claims Inquiry.
Fee-for-service and Managed Care Provider Financials/Remittance Advice.

Journey Maps
ODM has also developed Provider Journey Maps that visually illustrate various activities required for providers to perform as part of their participation with the Next Generation of Medicaid Program. The Provider Journey Maps detail common provider activities, explaining the main activities performed by providers when Stage 3b is implemented.

PNM Module Functions
Integrated Help Desk (IHD)
Member Eligibility Verification
Prior Authorization Submission
Claims Submission

To access available training to prepare for the 3a/3b launch, please visit ODM's Training and Resource pages. If you have any questions, please contact Provider Services at **1-800-488-0134**.

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