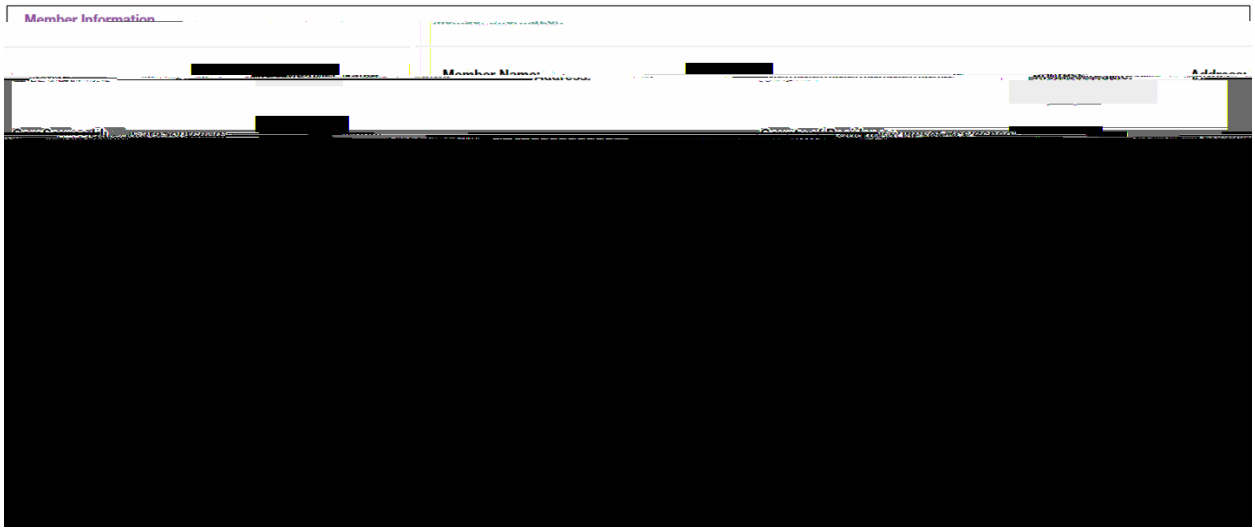
Notice Date: **August 16, 2024**
To: **Ohio Medicaid and MyCare Providers**
From: **CareSource**
Subject: **Member Redetermination Date Now Visible on Provider Portal**

Summary

CareSource is excited to announce we have enhanced our Provider Portal to show redetermination dates for Medicaid and MyCare members. When you perform a member search you will now see the member's redetermination date in the results.



Impact:

This is a great opportunity to remind the member to complete the renewal packet if their redetermination date is coming up soon. This will help the member remain eligible for Medicaid.

Common Questions:

- What is Medicaid Redetermination or Medicaid Renewal?
  - People receiving health care coverage through a state Medicaid program must prove their eligibility annually through a process called "Medicaid renewal" or "Medicaid redetermination."
- What does it mean if the redetermination date is in the past?
  - If it is within 90 days of the redetermination date: Members have 90 days to complete the renewal packet. The member may still complete and if eligible will receive an updated redetermination date.