

Notice Date: November 9, 2020
To: Ohio Skilled Nursing Facility and Hospital Providers
From: CareSource
Subject: COVID-19: SNF Prior Authorization Process Temporary Update
Effective Date: November 16, 2020

Beginning on May 12, 2023, this notification is expiring in alignment with the end of the Public Health Emergency.

Summary

CareSource is committed to assisting providers and members during the COVID-19 pandemic. To further partner with the provider community and help mitigate the obstacles providers and members face as a result of COVID-19, CareSource is modifying the prior authorization process to allow movement of members to skilled nursing facilities (SNFs) in order to reduce barriers and increase timeliness of member discharge/admission.

Impact

Beginning Nov. 16 2020, upon notification of a SNF admission, CareSource will issue a 3-day authorization. A medical necessity review will be required for continued SNF stay.

The normal authorization process is expected to resume Feb. 1, 2021.

Importance

During the COVID-19 pandemic CareSource continues to partner with the provider community as changes occur to reduce unnecessary burden and improve member transition across