

Network Notification

Notice Date: **October 3, 2019**
To: **Ohio (All Plans); Indiana Marketplace; Kentucky Marketplace; West Virginia Marketplace Providers**
From: **CareSource**
Subject: **Recent Provider Portal Updates - **UPDATED****

This notification has been updated from the original message on Sept. 23, 2019. Information was added, as listed in **red text** below.

Summary

Your partnership is important to us, and we strive to ensure you're aware of the latest updates to our tools and resources. This network notification highlights recent and upcoming Provider Portal updates.

Kentucky Hospital Paid Claims Listing Report

The KY hospital paid claims listing report, also called the Appendix O document, is now available on the Provider Portal on the Provider Documents page.

Rejected Claims Visibility – Ohio and West Virginia

Providers can now view rejected claims based upon certain search criteria. The claims that initially display on the new **Rejected Claims** page are the rejected claims from the previous two years (24 months) that are directly associated with their Provider ID, Tax ID or NPI. To locate rejected claims that do not appear in the initial result set, the provider can use the other search criteria available on the page to find them. The results can be exported to a .csv file.

