

CareSource would like to welcome Dual Advantage Providers to the CareSource network. This notice is to inform you of a few quick-access resources to help you get started with CareSource and the Dual Advantage plan. Please access the following list of tools and resources to help you better understand working with CareSource and to get your basic questions answered.

- Use this guide for quick information on submitting claims and prior authorizations, contacting CareSource, and working with our members. The quick reference guide can be found at Provider > Onboarding Kit
- Refer to this manual for more comprehensive
 Parameter annually.
 CareSource offers a presentation training deck on our website for providers to access and complete the training. You can access this training at
 Providers > Seminars & Events

Please note: Later this month the model of care training will be accessible from our secure Provider Portal and providers will be prompted to attest to completing the training.

For any questions, please contact Provider Services at Standard Time, Monday through Friday).

(8 a.m. to 6 p.m. Eastern

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